

Save Up To 2 Months On Your Activity Based Costing Campaign...

More than 25% of the police are now experiencing improvements carrying out their Activity Based Costing campaign. With increasing number of police forces outsourcing their activity analysis to specialists, they are able to spend more time to concentrate on analysing the data; thus benefiting from greater accuracy and significant time savings. Some police forces have found to save up to 2 months by contracting out to DCC.

Furthermore, DCC activEdata validation tool gives you an even greater level of accuracy, ensuring that you meet Home Office criteria. This unique tool allows you to specifically adopt your business rules to your data.

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“We were heading for serious trouble...So it was fortunate, the day DCC contacted us. After a couple of meetings, they came up with an effective plan on how to solve the problems...”

The system they have provided us with is very stable, but the best advantage has been getting a package to suit our needs.”

David Aldridge,
Ministry of Defence police

What DCC can do for the Police:

- Remove the pain of Activity Analysis
- Save you time to concentrate on your core business
- Let you enjoy greater accuracy and ensure that you meet home office criteria

We have also worked with...

Kingston Upon Hull City Council,
Humberside Constabulary,
Essex Police,
West Mercia Constabulary,
Bedfordshire Police,
Health Protection Agency,
British Transport Police,
Ministry of Defence,
Airedale NHS Trust,
Hammersmith Hospital,
Barts & London NHS,
University of Nottingham,
Greggs,
Microsoft,
Securicor...

MDP Tackle Performance Measurement

Dramatic Improvements In Data Quality Achieved Using DCC's Activity Data Capture Solution

Capacity constraints, a backlog of issues to deal with and even delays in producing results, were making it clear to the Ministry of Defence Police Performance Measurement Team that its scanning solution for activity analysis was failing the task and needed urgent attention.

Though the service, which is responsible for policing Ministry of Defence property and civilians at MOD locations, is relatively small with around 3,500 officers and civilian staff, the wide geographic spread and diversity of its police duties called for a flexible solution. Yet its existing system was proving inflexible in many respects.

"Performance measurement has become an important aspect of the way the agency is managed," reports David Aldridge, Head of Performance Measurement.

"We are finding much more value in the exercise than just confirming we have achieved certain targets. Rather than using it as a way to enforce particular performance or behaviour, we've been able to use it positively to introduce improvements."

The service's existing activity card scanning solution had worked relatively well with small samples. But as the MDP moved from an annual snapshot, based on a sample of a few thousand cards, to a rolling programme of all staff across different seasons, what had been minor irritations when scanning with the existing system, became major problems now the team found it was scanning 60,000 cards a year. Simply operating the scanner had become a full-time job for David Aldridge's research assistant. "Not only was this tedious for her, but it also wasted a capable research assistant," David remarked.

Worse still, as the system buckled under the strain, it had a tendency to bring down the network, which was affecting the other work of the department, as well as losing some of the scanned activity data.

"We were heading for serious trouble," said David. "So it was fortunate, the day DCC contacted us. After a couple of meetings, they came up with an effective plan on how to solve the problems."

DCC started by creating a new activity card tailored to MDP's needs, which, by using a single side rather than two double-sided cards, halved the amount of printing required and cut the volume of scanning to one quarter, saving both cost and effort.

DCC also developed special validation routines to check for internal inconsistencies in the data, such as landlocked stations apparently doing marine duties. From a report that shows every suspect record flagged against a graduated scale of suspected inaccuracy, it is easy to reach the right decision on which corrections to make. "It has given us a lot more confidence in the data," David remarked.

And the physical scanning process has been outsourced to DCC's high-capacity scanning facility, though the team still has the capability to do its own scanning too, giving it greater control and flexibility. As a result, the team's research assistant now has time to spend on more appropriate research work.

David Aldridge concludes: "We asked DCC to solve these problems, and, in the course of a very productive partnership, they solved every one of them. The cost of the whole project was exceptionally good value and the actual work they have done has been superb. The system they have provided us with is very stable, but the best advantage has been getting a package to suit our needs." ●

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